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Parties to agreement:

This agreement, made **30th of September, 2007**; is made between **Mr. & Mrs. Valued Customer**

Hereinafter called the owner, and BOB BAKER'S hereinafter called the contractor.

TERMS: The contractor agrees to service the

HEAT PUMP SYSTEM

Located at **1234 Main Street, Bowie, MD 20715**

For **Mr. & Mrs. Valued Customer**

In accordance with the specifications of this agreement for the term of one year at the yearly rate of \$ and that payable in advance in equal quarterly installments of \$.

PERFORMANCE OF CONTRACTOR:

FALL HEAT PUMP INSPECTION: (Call for appointment)

1. Replace throw-away filter or clean permanent type.
2. Clean evaporator and condenser coils if necessary
3. Check electric heater elements.
4. Check motors; oil if applicable.
5. Check thermostat and calibrate if necessary.
6. Check defrost cycle.
7. Test for refrigerant leaks.
8. Inspect all electrical parts and connections.

SPRING COOLING CHECKOUT: (Call for appointment)

1. Replace throw-away filter or clean permanent type
2. Clean evaporator and condenser coils if necessary.
3. Test for refrigerant leaks.
4. Inspect and clean condensate drains.
5. Check motors; oil if applicable.
6. Inspect all electrical parts and connections.

All service calls will be made between the hours of 9:00 A.M. and 4:30 P.M. with the exception of emergency no-heat calls which will be made after normal working hours. This agreement covers all parts and labor at no charge to the owner, EXCLUDING material cost of heat pump compressor or condenser coil replacement.

GENERAL CONDITIONS:

1. The contractor shall not be responsible for the performance of the equipment due to improper design, addition or alteration to the system.

2. Any repairs, alterations or adjustments made by unauthorized personnel shall terminate the contractor obligations and liabilities of contract.
3. The owner agrees to accept the contractor's means and methods of repair to equipment.
4. The contractor shall not be liable, according to this agreement, for any cosmetic repairs such as carpentry, drywall, painting, etc. necessitated by the repairs.
5. The contractor shall not be liable, according to this agreement, for loss of service due to lack of necessary materials, strikes, fire, floods, accidents, explosions, or any act of God beyond the contractor's control.
6. BOB BAKER'S reserves the right to reject the issuance of any agreement on any equipment that is found to be in unsatisfactory condition upon inspection.
7. The contractor is not responsible for any additional labor, material, expenses, or equipment required to comply with laws or regulations imposed or set forth by governmental agencies including but not limited to the storage handling, recovery and/or recycling of refrigerants. The contractor will not charge for recovery of refrigerant on a time and material basis, but there will be a \$50.00 fee if refrigerant recovery is necessary at the time of service.
8. If this agreement is not paid within 30 days of the agreed payment date, the contractor shall notify the owner in writing that contract has been terminated. At this time and up until a period less than 60 days of agreement due date, the owner will be charged a fee of \$60.00 to reinstate the agreement. If termination date exceeds 60 days, contract reinspection will be necessary at the current service rate before contract can be reinstated. Payment date is Agreement Date on contract and subsequent quarterly due date(s) stated on invoice.
9. This agreement shall be binding upon both parties and contains the entire agreement.

ACCEPTED: _____ (Buyer)

ACCEPTED: BOB BAKER'S GOLDEN SERVICE, INC.

(Buyer)

By _____

PLEASE SIGN AND RETURN A COPY WITH PAYMENT